

Title : RFP - SECURITY MONITORING AND ANALYSIS (SOC) RENEWAL 2025

Proposal Closing Date : 31 July 2025; 12.00pm

Body : Payments Network Malaysia Sdn. Bhd. (PayNet) invites qualified and experienced IT Suppliers who fulfill the requirements listed below to **RFP - Security Monitoring and Analysis (SOC) renewal 2025 /26**

Mandatory Requirements:

1. The interested Bidder must be able to operate Devo cloud SIEM;
2. Bidder must be a company recommended by DEVO Platform Principal
3. The interested Bidder must be a Malaysian registered business;
4. The interested Bidder must agree to enter into a contract with PayNet within 30days upon award of the service
5. The interested qualified Bidder must have experiences in operating Security Operations Center, including L1 event investigation, incident escalation, Digital forensics analysis, Periodic security review with threat hunting feed, Threat Intelligence and Advisory, Monthly Security Incident Detection Use Case Review within the last three (3) years with a minimum project value of RM 350,000; and
6. Evidence that the interested Bidder have similar project experience with financial institutions.

Issuance of RFI/RFP Document:

To receive the (RFI/RFP) document, the interested supplier must register interest to participate in this exercise by sending an e-mail to the Procurement Secretariat at procurement@paynet.my with the e-mail subject "[Name of Company]'s Indication of Interest for **RFP - Security Monitoring and Analysis (SOC) renewal 2025 /26**". Also included in the e-mail are evidence / proof document for items 1 - 5 listed as mandatory requirements.

Only e-mail indication of interest received before or at 12.00pm, 18 July 2025 with the required attachment stated above will be entertained. PayNet will not provide any acknowledgement of receipt in response to IT Suppliers' indication of interest e-mail. The RFI/RFP document will be issued via e-mail to IT Supplier at no cost after the closing registration time.

Proposal Closing Date:

The closing date and time for the submission of the proposal is at **12:00pm, 31 July 2025**.

Enquiries:

Please contact the Procurement Secretariat, Siti Noor Aminah / +603-2781 3429 or via e-mail at procurement@paynet.my