



Payments Network Malaysia Sdn Bhd (836743-D)
Formerly known as Malaysian Electronic Clearing Corporation Sdn Bhd

Job Description	
Position	Engineer
Department	Real-time Retail Payments Platform (RPP) Development
Division	Information Services

SUMMARY OF RESPONSIBILITIES

To be part RPP Development and Support team to manage / enhance the RPP system.

KEY AREAS OF RESPONSIBILITIES

1. Assist in implementation of new payment services and production support RPP system
2. Manage software vendors/partners and ensure the system delivery is in accordance with the technical specifications
3. To actively participate/take ownership of issues reported and manage the Incident/Problem Management and Change Management processes.
4. Perform management reporting for the system performance level on a weekly/monthly basis.
5. Required to provide ad-hoc support on weekends or public holidays either via VPN access or on-site support
6. To arrange for external technical support where problems cannot be resolved in house
8. To manage and actively monitor for system/services performance and capacity management.

QUALIFICATIONS

Minimum Qualifications

- Degree in Computer Science/Information Technology or its equivalent.
- Post-graduate qualification will be an added advantage.

Technical Qualifications

- Having 3 to 6 years of experience in Banking/IT industry
- Having proven skills on Java & J2EE technologies is a must. Candidate must also possess knowledge of web-services and Oracle SQL programming
- Knowledge of Scripting/Mark-up Languages and web tools and technologies (ASP, JSP, HTML, XML, XSD, Javascript).
- Has at least 4 years of experience in SDLC, Incident/Problem & Change Management.
- Proven track record in troubleshooting banking systems

- Knowledge in supporting J2EE applications and e-banking systems will be an added advantage.
- Knowledge in Unix commands (Intermediate) level is a pre-requisite
- Good command of spoken and written English & Bahasa Melayu is a pre-requisite
- Proactive working attitude, results-oriented and focused/strong desire to succeed
- Ability to work under pressure
- Is a team player, self-driven, good in managing priority and able to work independently under minimum supervision in a fast paced development cycles environment

Additional requirements.

- Researching: must become adept at understanding issues and finding answers quickly and creatively.
- Analyzing: must be able to formulate questions used in business conversations to elicit facts or statements from them, and be willing to listen to what these individuals have to say.
- Engineering: must be able to apply principles of logic, science, and mathematics to the understanding of systems and processes so the latter can be improved.
- Communicating: must be able to expound on an important subject to inform and instruct an audience, convincing members to take further action. This entails persuading, marketing, and selling.
- Arbitrating: must be able to reconcile differences to achieve a common objective and find appropriate solutions.
- Teaching & Mentoring: must be able and willing to transfer knowledge to others, if necessary, identifying their weaknesses and helping in their correction.
- Organizing: must be able to put things together in an orderly, functioning, structured whole. This entails handling multiple things at the same time effectively.