



Media Release

Malaysia Airlines Partners with Public Bank Offering Customers Convenient Payment Option

3 February 2020: Malaysia Airlines today entered into a partnership with Public Bank Berhad to accept payments for online ticket purchases using FPX. FPX is Malaysia's premier online payment gateway, operated by Payments Network Malaysia Sdn Bhd (PayNet), the national e-payments provider.

Through FPX, the airline's customers can now purchase their flight tickets, using funds in their current, savings and credit card accounts maintained with Public Bank, Public Islamic Bank and 29 other banks in Malaysia.

The partnership was made official at a signing ceremony held at MAB Academy, Kelana Jaya.

The event was attended by Ms Lau Yin May, Malaysia Airlines' Group Chief Marketing and Customer Experience Officer; Tan Sri Dato' Sri Tay Ah Lek, Chief Executive Officer from Public Bank Berhad; and Mr Peter Schiesser, Group Chief Executive Officer of PayNet.

Speaking at the event, Malaysia Airlines' Group Chief Marketing and Customer Experience Officer Ms Lau Yin May said, "Malaysia Airlines is delighted to partner with Public Bank and PayNet to offer customers a convenient way to purchase their flight tickets online and on our mobile app through FPX. This partnership proves our commitment towards improving our customer experience with the introduction of convenient payment options. Also, customers who opt for to pay with FPX will not pay any service charges."

This partnership is in line with Bank Negara Malaysia's initiative to migrate manual payments to ePayments.

"Through this synergistic tie-up, Public Bank enables Malaysia Airlines to offer travellers the convenience of paying for their airline tickets on a seamless, real-time basis," said Tan Sri Dato' Sri Tay Ah Lek, Chief Executive Officer from Public Bank Berhad. He added, "Public Bank was the first bank in the country to launch Malaysia's National QR Standard known as DuitNow QR with PayNet. The Bank is also on track to bring new and innovative payment solutions to our retail consumers and business clients."

"In 2019, FPX processed 236 million transactions with online merchants collecting payments totalling RM 89 billion, making FPX one of Malaysia's top real-time online payment gateway for e-commerce sites. We are honoured to partner with Malaysia Airlines to bring the benefits of FPX to a wider set of consumers," said Mr Peter Schiesser, Group CEO of PayNet.

To raise awareness about FPX payments at Malaysia Airlines, we are launching the 'Travel and Win with FPX' contest which runs from 30 January until 29 February 2020, where Malaysia Airlines customers stand a chance to win a pair of flight tickets on Malaysia Airlines' Business Class to London plus a 7 days / 6 nights hotel stay by MH Holidays alongside 80,000 Enrich Miles. Other prizes include a pair of Economy class tickets and hotel stays in Sydney and Bali plus Enrich miles. Customers will also stand a chance to win up to 11,000 Enrich Miles.

Enrich, Malaysia Airlines' loyalty programme, is also giving away 2 x Daily Prize to the highest daily spender.



To be eligible for the contest, customers will need make a FPX payment of at least RM100 for flight ticket or add-on purchases on Malaysia Airlines' website or mobile app, and enrol for free in Enrich.

For more information on the contest and contest terms, please visit www.malaysiaairlines.com

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About Malaysia Airlines

Malaysia Airlines is the national carrier of Malaysia, offering the best way to fly to, from and around Malaysia. Malaysia Airlines carries up to 40,000 guests daily on memorable journeys inspired by Malaysia's diverse richness. Malaysia Airlines embodies the incredible diversity of Malaysia, capturing its rich traditions, cultures and cuisines via its inimitable Malaysian Hospitality across all customer touch points.

Since September 2015, the airline has been owned and operated by Malaysia Airlines Berhad. It is part of the Malaysia Aviation Group (MAG), a global aviation organisation that comprises of different aviation business portfolios aimed at serving Malaysian air travel needs. Via our alliance with oneworld®, Malaysia Airlines offers superior connectivity with seamless journeys to 1,000 destinations across 150 plus countries, and access to over 650 airport lounges worldwide. For more information, please visit <http://www.malaysiaairlines.com>

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About FPX

FPX is a service that allows consumers to make purchases at online stores using their banking accounts. FPX gives consumers another avenue to make the most of their online shopping experiences. As for merchants, they can easily extend their online business especially to non-credit card holders. As all payments are conducted in real time, merchants are credited online to ensure availability of immediate cash flow to further increase business opportunities. FPX is operated by Payments Network Malaysia (PayNet) Sdn Bhd.

About PayNet

Payments Network Malaysia Sdn Bhd is Malaysia's premier payments network and central infrastructure for financial markets. We innovate, build and operate world-class payment systems and financial market infrastructures that safely, reliably and efficiently enable the functioning and development of Malaysia's financial system as well as the economy as a whole. With Bank Negara Malaysia as PayNet's single largest shareholder and eleven major financial institutions as joint shareholders, PayNet also serves as a platform to harness the collaborative efforts of the Malaysian banking system to accelerate the adoption of electronic payments. For more information, please visit www.paynet.my.



About Public Bank Berhad

Public Bank Berhad conceptualised as 'a bank for the public' by its Founder, Chairman Emeritus Director and Adviser, Tan Sri Dato' Sri Dr. Teh Hong Piow. Public Bank opened its doors to offer banking services in 1966 and has since grown into a premier banking group in Malaysia. As one of the largest banking players in South East Asia, the Public Bank Group serves about ten million customers across the region with a staff strength of over 18,500 employees.

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