Sarawak's S PAY GLOBAL Integrated With PayNet's DuitNow QR

From Left to Right: Ts. Hii Saan Chieng, General Manager, SiliconNet Technologies Sdn Bhd; YBhg. Dato Dr. Anderson Tiong Ing Heng, General Manager, Sarawak Multimedia Authority; YB Datuk Amar Douglas Uggah Embas, Sarawak Deputy Premier; YBhg. Dato' Mohd Izzaddin Idris, Chairman, PayNet and Mr. Busiai Bin Seman, CEO, Sarawak Information Systems Sdn. Bhd.

Kuching, Sarawak, [16 November 2024] – S PAY GLOBAL has partnered with Payments Network Malaysia ("PayNet") to link DuitNow QR, Malaysia's real-time payment platform with S PAY GLOBAL, Sarawak's state-owned eWallet with over 770,000 registered users and more than 91,000 merchants. To date, S PAY GLOBAL has also processed RM4.2 billion in transactions since its introduction in 2017. Together with the support of the Sarawak Multimedia Authority (SMA), this new integration enables Sarawakians to enjoy seamless, fast, and secure cashless transactions at over 2 million DuitNow QR touchpoints nationwide, reinforcing the state's commitment towards digital transformation through financial inclusion and a cashless economy.

The integration of DuitNow with S PAY GLOBAL represents a milestone in Sarawak's drive towards financial inclusion and digital financial services outreach to a broader audience. Under the SMA's guidance, S PAY GLOBAL has become vital in expanding financial access to all Sarawakians, including those in rural and underserved areas. By offering interoperability with various DuitNow wallets, S PAY GLOBAL ensures Sarawakians have more options for conducting payments, transferring funds, and managing transactions. Moreover, Sarawak merchants will benefit from the expanded reach of DuitNow as it will enable more simplified commercial transactions and payments through a broader network of customers.

Supporting Sarawak's Digital Economy Agenda

This integration further aligns with the Sarawak Digital Economy 2030 Blueprint, which focuses on modernizing the state's financial infrastructure and making digital payments a standard part of daily life. Including DuitNow in S PAY GLOBAL's ecosystem will accelerate user and merchant growth as payment processes become more seamless and accessible. By providing more convenient payment options and expanding its reach through the DuitNow network, S PAY GLOBAL is well-positioned to drive further adoption of digital transactions. From local stalls to large enterprises, merchants across Sarawak will benefit from this expanded access, providing them with the tools needed to thrive in a cashless economy.

"This new feature paves the way for greater connectivity and seamless transactions, empowering Sarawakians to engage with a vast network of merchants across borders. It aligns with our vision for Sarawak's digital economy—an economy that transcends geographical boundaries, opening up new opportunities for businesses and individuals to participate in the global marketplace. Through innovations like this, we are enhancing digital inclusivity and strengthening Sarawak's position in the regional and international economy," said YBhg. Dato Dr Anderson Tiong Ing Heng, General Manager of SMA.

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"This integration highlights our commitment to seamless cashless payments for all Sarawakians. By enabling DuitNow within S PAY GLOBAL, users can easily transact with merchants accepting other wallets, while foreign and other wallet users can scan and pay at SPG merchants. This fosters convenience, accessibility, and a financially inclusive Sarawak," explained Ts. Hii Saan Chieng, General Manager of SiliconNet Technologies Sdn. Bhd., the operator of S PAY GLOBAL.

Azrul Fakhzan B. Mainor, Senior Director, Commercial Division, PayNet said, "With DuitNow QR, S PAY GLOBAL is now interoperable with all participating banks, their banking apps and mobile e-wallets. Furthermore, Sarawak merchants will in future be connected to the global payments ecosystem with one single DuitNow QR code thus accelerating the flow of commerce even further." He added, "This collaboration amplifies the beginning of a truly transformative customer experience for all facets of Sarawak society."

With the support of SMA and PayNet, S PAY GLOBAL will continue to innovate and expand its services, offering even more comprehensive payment solutions for users and merchants alike. To experience the new integration and latest features, users are encouraged to update or download the S PAY GLOBAL app today on the Apple App Store, Google Play Store, or Huawei App Gallery.

S PAY GLOBAL will also roll out the new DuitNow QR for our existing merchants in the coming months. New merchants interested in joining are welcome to contact S PAY GLOBAL for sign-up.

For any inquiries, please contact: 082-22 45 99

About the Sarawak Multimedia Authority (SMA)

SMA is a regulatory body established pursuant to Section 3 of Sarawak Multimedia Authority Ordinance 2017 with the primary objective to spearhead, oversee and facilitate the development and implementation of the communication, multimedia and Sarawak's Digital Economy Initiatives. For information, please visit https://www.sma.gov.my/

About PayNet

Payments Network Malaysia (PayNet) is Malaysia's national payments network with a mission to accelerate the country's payment flows by making the digital payment infrastructure more accessible, widespread, and secure. Our comprehensive retail payments suite—including DuitNow (QR and Transfer), JomPAY (Bill Payments), FPX (Online), MyDebit (Domestic Debit), MEPS, and IBG (Interbank GIRO)—provides extensive coverage across the nation, forming a core part of daily life in Malaysia. In 2023, this ecosystem enabled a total transaction value of USD 1.4 trillion, equivalent to 3.3x of Malaysia's GDP.

Additionally, PayNet's real-time retail QR payments network, DuitNow, is interoperable with domestic schemes in Singapore, Thailand, and Indonesia, facilitating seamless cross-border transactions with these countries. PayNet is committed to promoting a secure, efficient, and innovative payments ecosystem in Malaysia and works closely with its stakeholders to develop new products and services that meet the evolving needs of consumers and businesses. For further details, please visit our website: www.paynet.my.

About S PAY GLOBAL

S PAY GLOBAL is Sarawak's state-owned eWallet, developed and operated by SiliconNet Technologies Sdn. Bhd. (SNT) to drive digital transformation and financial inclusion across the state. With a mission to modernize Sarawak's payment landscape, S PAY GLOBAL offers a secure, accessible, and comprehensive digital payment platform for individuals and businesses. Its features encompass seamless transactions such as peer-to-peer transfers, QR payments, bill settlements, and merchant payments, supporting local and overseas users.

Since its inception in 2017, S PAY GLOBAL has solidified its role in making cashless payments an everyday norm in Sarawak. With extensive integration capabilities, including partnerships with national payment networks like DuitNow, the platform enables interoperability for transactions nationwide and cross-border. This connectivity ensures that Sarawakian residents and businesses benefit from a more seamless and inclusive financial system at home or abroad.

S PAY GLOBAL works under the Sarawak Multimedia Authority's (SMA) guidance to promote a financially inclusive and cashless society in Sarawak. By collaborating with BNM, government agencies, merchants, and payment partners, S PAY GLOBAL continually innovates and expands its offerings to provide efficient, user-friendly, and robust payment solutions tailored to modern needs. For more information, please visit our website: https://spayglobal.my/.