

TERMS AND CONDITIONS

Organiser & Qualifications

1. This “Get RM5 off with MyDebit or DuitNow QR Campaign” [“Campaign”] is jointly organised by Loob Holding Sdn Bhd (Company No.: 2010001021759 (905529-P)) and Payments Network Malaysia Sdn Bhd (Company No: 2000801035403 (836743-D)) [collectively referred to as “The Organiser”].
2. This Campaign is open to individuals with the following criteria [“Participant”]: (a) all MyDebit Automated Teller Machine (“ATM”) card members issued by a financial institution in Malaysia or users of DuitNow QR fund transfer service; and (b) the individual must be a permanent resident in Malaysia or a Malaysian citizen who has a valid identification document during the Campaign Period (defined below); (c) the Participant must be 18 years old and above and have a valid account with a licensed financial institution in Malaysia; and (d) the account must not be dormant and must be active with a good financial standing during the Campaign Period.

Campaign Period & Entry Criteria

3. This Campaign will commence from 23 November 2024 12:00 AM (Malaysian time) until 31 December 2024 at 11:59 PM (Malaysian time) @["Campaign Period"].
4. Redemption received beyond Campaign Period will be deemed invalid and will be forfeited.
5. The Organiser reserves the right to amend, extend or terminate the Campaign with or without notice.
6. The Participants must make a minimum purchase of RM15.00 and above in a single transaction receipt at any participating Tealive outlets and making payment with either MyDebit ATM card or DuitNow QR during the Campaign Period to qualify to redeem RM5 off.

How to Participate

7. Each entry must meet the minimum purchase of RM15 and above and purchase made at participating Tealive outlets only.

Discount Redemption

8. The Organiser reserves the right to postpone or reschedule the date of this Campaign to a later or alternative date and/or modify the list of participating Tealive outlets for discount redemption, as previously determined, in the event of unforeseen circumstances.
9. The Organizer shall not be liable for any losses or damages which occur during the discount redemption process.
10. Discounts cannot be exchanged for cash, credit, other items, or voucher in part or in full (if any). The Organiser reserves the right to substitute the advertised discounts with a product or promotion of the same value. To the extent permitted by law, the Organiser, its agencies, its affiliates, sponsors and representatives shall not be liable for any damage relating to the claims, liabilities, losses or damages arising out of or in connection with this Campaign.

Rights of the Organiser

11. If for any reason this Campaign is unable to proceed as planned for (and not limited) reasons such as computer virus, hacking, unauthorised intervention, fraud, technical failure, any acts of government not limited to movement control order or any other reason beyond the Organiser control, the Organiser reserves the right, in its sole discretion, to terminate, postpone, modify, or suspend this Campaign with or without prior notice.
12. The Organiser at its sole discretion may remove and/or disqualify any Participant and/or entries if found or suspected of cheating/hacking/tampering with the Campaign redemption process, the operation of this Campaign or in violation of any Terms and Conditions of the Campaign.
13. The Organiser reserves the right to amend the Campaign Terms and Conditions with or without notice.
14. In addition to these Terms and Conditions, any other order or rules of the Campaign as stated at the website: <https://www.tealive.com.my/generaltnc> or otherwise, shall also bind all Participant in their participation in this Campaign.

15. In the event of any inconsistency between these Terms and Conditions and any terms contained in any promotional materials for this Campaign, the terms contained herein shall prevail.
16. If there is a conflict between these Terms and Conditions with the Malay and English version of the Terms and Conditions, the English version of the Terms and Conditions shall prevail.
17. Unless stated otherwise, all transportation cost, internet charges, personal costs and/or any other costs, fees and/or any kind of expenses incurred by the Participant in connection with this Campaign (whether for the purpose of joining, participating in or receiving any benefit) are at the sole responsibility of the Participant. The Organiser, its affiliates or authorised agents shall accept no responsibility whatsoever for those costs/ charges/fees/expenses.
18. To the extent permitted by law, the Organiser, its affiliates or authorised third parties shall accept no liability for entries not limited to lost, damaged, delayed, or any technical error.

Liability and Responsibility

19. The Participant(s) shall assume full liability and responsibility for any liability incurred as a result of their negligence or willful default due to their participation in this Campaign, and agree to release the Organiser and its agencies from any claim whatsoever for any injury, accident, loss of life nor loss of economy and others.
20. To the fullest extent permitted by law, in no event the Organiser or any of its officer, employee, representative and / or agent (including, any third party agencies that deals with the Organiser for the purposes of this Campaign) be liable for any loss or damage (including loss of income, profits or goodwill or indirect damages, incidental, consequential, exemplary, punitive or special damage of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise in connection with this Campaign, although the Organiser has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
21. By participating in this Campaign, the Participant agrees to comply with all the decisions made by the Organiser and agrees unconditionally to the Terms & Conditions of this Campaign and all decisions made by the Organiser.

22. These Terms and Conditions are governed by Malaysian laws and under jurisdiction of the courts of Malaysia

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